

Accessibility Statement:

University of Greenwich bus tracker

This accessibility statement applies to <https://bustracker.gre.ac.uk>.

This website is run by Utrack for Centaur Travel on behalf of University of Greenwich. We want as many people as possible to be able to use this website. That means you should be able to:

- Navigate most of the website using a keyboard
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA, and VoiceOver)
- Zoom in up to 200% without the text spilling off the screen
- Use skip links and headings to navigate efficiently

How accessible this website is

This website provides real-time information and tracking for University of Greenwich bus services, including interactive mapping and real-time timetables.

We know some parts are not fully accessible. This is due to the complex and dynamic nature of some of the features, particularly those involving live maps, layered tracking elements, and auto-refreshing content, and not all functionality may be fully accessible to users relying on assistive technologies such as screen readers or keyboard navigation.

Alternative Formats and Information

To ensure equitable access to key information, we provide alternative sources, including:

PDF Timetables: Downloadable, PDF versions of all timetables are available at <https://www.gre.ac.uk/about-us/travel/bus>

On-site Bus Stop Displays: Timetables and real-time service information are displayed at designated University bus stops and may offer a more accessible alternative for users while travelling.

Travel Updates: For real-time service updates, including delays, diversions, and operational notices, the bus operations team provides live updates via X at [x.com/uogbuses](https://twitter.com/uogbuses).

Telephone enquiries: Contact the Bus Operations Team on 01322 625370 and the University's Travel & Transport Department on 020 8331 9598.

We continuously review and update our digital services and welcome feedback to help us improve accessibility over time.

Feedback and contact information

If you need information on this website in a different format, such as an accessible PDF, large print, easy read, audio recording, or braille:

- Email: accessibility@gre.ac.uk
- Phone: +44 (0)20 8331 8000

We'll consider your request and get back to you in two working days.

Reporting accessibility problems

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact:

- Email: accessibility@gre.ac.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018. If you're not happy with how we respond to your complaint, you can contact the [Equality Advisory and Support Service \(EASS\)](#).

Preparation of this accessibility statement

This statement was prepared on **12 June 2025**. It was last reviewed on **12 June 2025**.

Ends