

# Accessibility Statement: University of Greenwich bus tickets

This accessibility statement applies to <https://bustickets.gre.ac.uk>.

This website is run by Transmach Systems Ltd for Centaur Travel on behalf of University of Greenwich. We want as many people as possible to be able to use this website. That means you should be able to:

- Navigate most of the website using a keyboard
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA, and VoiceOver)
- Zoom in up to 200% without the text spilling off the screen
- Use skip links and headings to navigate efficiently

We've also made the website text as simple as possible to understand.

## How accessible this website is

We know some parts of this website are not fully accessible:

- Some form elements may lack proper labels
- Interactive elements (such as buttons or links) may not always have descriptive text
- Some parts of the site may not be fully navigable using screen readers
- PDF documents, if any, may not be fully accessible

## Feedback and contact information

If you need information on this website in a different format, such as an accessible PDF, large print, easy read, audio recording, or braille:

- Email: [accessibility@gre.ac.uk](mailto:accessibility@gre.ac.uk)
- Phone: +44 (0)20 8331 8000

We'll consider your request and get back to you in two working days.

## Reporting accessibility problems

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact:

- Email: [accessibility@gre.ac.uk](mailto:accessibility@gre.ac.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018. If you're not happy with how we respond to your complaint, you can contact the [Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

The University of Greenwich is committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018.

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.2 AA standard**, due to the non-compliances listed above.

## What we're doing to improve accessibility

We are currently working to fix the accessibility issues identified during internal and external audits. We plan to implement improvements over the next development cycle and will update this statement accordingly by **24 April 2026**.

## Preparation of this accessibility statement

This statement was prepared on **24 April 2025**. It was last reviewed on **24 April 2025**.

This website was last tested on **20 April 2025**. Our testing methodology included the use of automatic tools (notably **Site Improve** browser plugin) to conduct a broad assessment of potential technical issues, combined with manual testing to assess more complex requirements.

Ends